

SHERI DAVIES  
Bannock County Assessor



130 N. 6<sup>th</sup> Ave, Pocatello, ID 83205

Phone (208)236-7260  
Fax (208)236-7074

**FOR IMMEDIATE RELEASE:**

**BANNOCK COUNTY MOTOR VEHICLE DEPARTMENT UPDATE**

The Bannock County Motor Vehicle office will be adjusting their hours back to a more normal schedule for all patrons wishing to do business in our office. Those adjustments are listed below. We want to thank the patrons and residents of Bannock County for their patience and understanding over the last couple of months. We hope to achieve a more normal business process as we continue to work within the adjustments to the ITD Gem System.

The system, built and administered by ITD, has caused an increase in time needed per transaction. This increased transaction time is still resulting in long lines and wait times for our patrons. Please continue to be patient with our staff as we work through some of the software issues we still are experiencing.

ITD had **EXTENDED REGISTRATION RENEWALS** that had expired September 30, 2020 thru December 31, 2020 until January 31, 2021. We expect to see an increase of patrons to our office due to this extension, so we are encouraging patrons to RENEW ONLINE at ITD.Idaho.Gov. This will help to alleviate the wait times and long lines in the office.

**Lobby hours will be adjusted as follows, beginning Tuesday, January 19, 2021:**

Mon-Fri from 8:00am to 4:30pm the lobby will be open to the public.

\*\*\* Title work must be completed by 4:00pm or an appointment will be made for another time.

\*\*\* These hours will be in effect until further notice.

Masks are **REQUIRED TO ENTER** the building. Please keep a 6ft social distance from others in line. Due to this social distancing requirement, you may be required to wait outside. Please be prepared for the elements. If you need assistance, please call 208-236-7200 and a technician will be happy to work with you.

Your Bannock County Motor Vehicle Staff would like to extend our sincere thanks for your continued patience and kindness during this difficult time.

A handwritten signature in blue ink that reads "Sheri Davies".

Sheri Davies  
Bannock County Assessor  
[sdavies@bannockcounty.us](mailto:sdavies@bannockcounty.us)

